GENERAL REGULATIONS MASTER DI PRIMO LIVELLO AND IED MASTER PROGRAMS

Art. 1 SCOPE

1.1 These General Regulations govern the administrative aspects of registering for and attending the Master's Programs (hereinafter also referred to as "Master" or "Program (s)") held at IED – Istituto Europeo di Design S.p.A. Società Benefit (hereinafter "IED").

1.2 IED awards Master di Primo Livello Programs—qualifications authorized by the Italian Ministry MUR - Ministero dell'Università e della Ricerca (hereinafter "MUR")—within the AFAM system (Higher Education in Art, Music and Dance), as well as private Master Diploma qualifications awarded by IED.

1.3 By signing the application for registration, Students fully accept the terms and conditions set out in these General Regulations.

1.4 For any matters not expressly provided for in these General Regulations, reference shall be made to the provisions set out in the Academic Regulations governing Master di Primo Livello Programs, in the Academic Regulations governing IED Master Programs, and in the other applicable Regulations in force, which the student declares to have read and to fully accept.

1.5 These General Regulations may be wholly or partially derogated exclusively by the provisions contained in the specific Academic Regulations, other applicable Regulations, and/or specific measures adopted by IED.

1.6 IED reserves the right to amend or modify these General Regulations and other applicable Regulations, providing Students with appropriate notice.

1.7 These General Regulations supersede and replace any previous versions thereof.

1.8 In the event of any discrepancy between the information published for promotional or informational purposes and the provisions of these General Regulations, the latter shall prevail in all cases.

ART. 2 PROGRAMS

2.1 The Master Programs are determined by the specific Academic Syllabus.

2.2 In organizing and staging the activities of each Master IED is entitled to:

- assign Students to the most appropriate Master section;
- determine the lecture timetables and alter them either on a temporary or permanent basis;
- replace, where necessary and at any time during the Master's Course, lecturers, Master Coordinators and teaching staff;
- change the location of the Master;
- vary, including in terms of timing, the academic planning, academic calendar and start dates of the Programs, and deliver the educational activities using the methods, including technological methods, deemed from time to time most appropriate, by way of example and without limitation through multimedia technologies, the Internet, e-learning systems or any other form of distance learning, also due to organisational, teaching, logistical or health-related needs or requirements arising from laws, regulations or ministerial provisions. Such changes shall not entitle the Student to request any reimbursement, indemnity or compensation on any grounds, without prejudice to what is expressly provided for in these General Regulations;
- Lesson time is conventionally fixed in 60 minutes and may include the technical time required for organizational purposes.

ART. 3 ADMISSION TO THE PROGRAMS

3.1 Except for specific exemptions granted by IED, Italian and foreign Students are admitted to the Master if they:

- are 18 years old at the time of registration;
- have fulfilled the language proficiency requirements for the language in which the Program is held (B2 level of the Common European Framework of Reference for Languages - CEFR);
- hold, for Master di Primo Livello Program, a Diploma Accademico di Primo Livello (DAPL), a Bachelor's Degree or another equivalent qualification, including one obtained abroad, recognised as suitable under the applicable legislation; for private IED Master's Courses, meet the admission requirements set out in the relevant Academic Syllabus or have gained at least two years of professional

experience in the disciplinary area of the Master's Course, where required by the specific program;
- have successfully passed the admission process;
- are Students about to obtain their degree, provided that they obtain such qualification by the date of discussion of the Master's thesis project, as specified in Articles 4.4 and 4.5 below.

3.2 The maximum number of Students admitted to the Master is programmed in relation to the ratio between Students and professors, as well as the availability of structures and infrastructures suitable for the specific educational activities. IED reserves the right to examine and approve admission to the Master's Course after requiring the Student to attend a selection interview and, at its discretion, an aptitude test and/or a test to verify knowledge of the language in which the Master's Course is delivered. This may require payment of an amount determined annually and published in the Master's admission procedure.

3.3 Should the selection interview or test referred to in Article 3.2 above reveal gaps in the Student's preparation, the competent academic bodies may propose, possibly against payment, additional and preparatory training activities aimed at achieving an adequate initial level of preparation. The fee for attending such activities is not included in the registration fee or in the tuition fee for the Master's Course and is calculated at an hourly rate of € 20.00.

3.4 All information relating to the provisions governing admissions and enrolments in the Courses is specified on the IED website **www.ied.edu** and in the IED Campus portal, where students can access their enrolment status, academic records, attendance data, communications, and notices and manage payments and self-certifications.

ART. 4 ENROLMENT AND MATRICULATION IN THE PROGRAMS

4.1 By the start of the Master's Course, the Student shall sign the application for enrolment, attaching, in original where required, the documentation requested therein, including documentation attesting to the qualification obtained. The Student is responsible for verifying the accuracy of the data included in the application for enrolment in the Master's Course in which they intend to enrol.

4.2 Applications for registration lacking in any of the requirements set out at art. 4.1 and/or in any documentation will not be accepted. The registration procedure can only be completed once all the required documentation, submitted during the registration process, has been verified by IED.

4.3 Students are considered enrolled upon signing the application for enrolment and upon effective receipt by IED of payment of the related registration fee.

4.4 For Master di Primo Livello Programs, the Student shall be enrolled on a conditional basis ("Sub-Condizione"), provided that the qualification is obtained within the following deadlines:
- Students holding an Italian qualification: no later than 31 December of the year of matriculation;
- Students holding a foreign qualification and Students requiring a visa: by the start of the course.

The documentation required for confirmation of matriculation, including documentation attesting to the obtainment of the qualification, must be submitted to IED no later than 31 December of the year of matriculation. This is without prejudice, in any case, to any different deadline provided for by the applicable ministerial legislation governing foreign qualifications. For foreign qualifications only, the documentation required for confirmation of matriculation must be submitted in original. IED reserves the right, in any case, to request the submission of the original documentation also from Students holding an Italian qualification, where it considers this necessary for the checks falling within its competence.

4.5 For private IED Master's Courses, where the qualification is required for access to the Course or for the awarding of the Diploma, the relevant documentation must be submitted no later than 30 calendar days before the date of the final examination.

4.6 Failure to submit the documentation attesting to the qualification shall result, for Students enrolled in a Master di Primo Livello Program, in the inability to sit examinations and in the loss of Student status and, for Students enrolled in private IED Master's Courses, in exclusion from the discussion of the thesis project, as well as termination of Student status.

These General Regulations, as well as all other Regulations in force, shall also apply to Students enrolled on a conditional basis ("Sub-Condizione").

4.7 With specific reference to Master di Primo Livello Program, the application for enrolment submitted by a Student holding a foreign qualification shall be accepted provided that the qualification meets the requirements set out by the applicable ministerial legislation, allows access to the chosen course and has all the following characteristics:

i) it is an official first-cycle qualification of the relevant foreign education system, awarded by an official institution of that foreign system;

ii) it allows, in the relevant foreign system, access to courses of the same level as the Master's Course for which the Student is applying at IED;

iii) it has elements of level, nature, content and academic rights corresponding to those of the Italian qualification required for access to the chosen Master's Course.

These requirements apply to all Students holding a foreign qualification, regardless of their nationality and regardless of whether the qualification was awarded in a European Union country or in a non-EU country. For

further details regarding the suitability of foreign qualifications and the related procedures, the Student must refer to the applicable ministerial provisions. IED reserves the right to request the submission of the original documentation or any further supplementary documentation where it considers this necessary for the checks falling within its competence.

4.8 With specific reference to Master di Primo Livello Program, where IED does not consider the documentation submitted by the Student suitable or where the required requirements are not met, IED expressly reserves the right, subject to written notice, to enrol the Student in the private IED Master's Course of the same chosen program, where activated and available, it being understood that in such case the Student shall not accrue Academic Credits nor obtain the related First Level Master's Diploma.

4.9 The student recognises and accepts that IED may, in all events, carry out its own appropriate verifications, also with third parties, regarding the suitability and reliability of the documentation submitted.

4.10 Enrolment in the Master's Course, whether a First Level Master's Course or a private IED Master's Course, shall in any event remain subject to the Student meeting all requirements for entry into and stay on Italian territory provided by the laws in force with reference to the academic year concerned. A copy of the valid residence permit must be submitted to IED without delay whenever it is issued and/or renewed. The Student acknowledges that IED is exempt from any liability in relation to the issuing, by the competent Authorities, of the study visa and related residence permit, which must be obtained exclusively by and at the expense of the Student.

4.11 In the event of non-acceptance of the application for enrolment or refusal, by the consular authorities, to grant an entry visa to non-EU foreign Students, IED shall reimburse the Student exclusively for any sums already paid, with the exception of the amounts paid for the courses and training activities referred to in Articles 3.2 and 3.3 above, without interest or revaluation and without this giving rise to any right of the Student to claim compensation and/or indemnity of any kind. The final deadline for submitting documentation proving refusal of the entry visa is 30 calendar days from the start date of the Master's Course.

4.12 The Student expressly acknowledges and accepts that any late issue of the entry Visa, resulting in the Student being unable to attend the Master's Course from its start, shall not affect the provisions of IED Regulations governing compulsory attendance and the related consequences, which shall therefore remain fully applicable.

4.13 The Student is aware that the legislation governing simultaneous enrolment in two different First or Second Level Academic Diploma Courses or specialisation or Master's Courses at Universities and AFAM institutions (Law no. 33 of 12.04.2022 and Ministerial Decree no. 933/2022) provides, in particular, that simultaneous enrolment in the same Master's Course at two AFAM institutions is not permitted and that enrolment in two Courses is permitted where the two Courses differ by at least two thirds of the educational activities in terms of academic credits. Should the Student be enrolled in or wish to enrol in another Master's Course at IED or at another Institution, University or AFAM institution, the Student shall be required, on the basis of the legislation in force, to submit a self-certification pursuant to Presidential Decree no. 445/2000 declaring, under their own personal responsibility and also pursuant to and for the purposes of Articles 5 and 6 of Ministerial Decree no. 933/2022, that they meet all the requirements necessary for such dual enrolment. The Student undertakes to provide IED annually and, in any case, for the entire period of simultaneous enrolment in the two Courses, with suitable self-certification pursuant to Presidential Decree no. 445/2000 necessary to verify the conditions and requirements for dual enrolment.

4.14 For the sole purpose of personal identification or access to academic services, an identification card or magnetic card may be issued. Requests for a duplicate shall require payment of € 10.00, plus VAT at the applicable rate, to be paid in advance.

4.15 For two-year Master's Courses only, where activated, enrolment in the second year is subject to the academic requirements set out in the applicable Master Academic Regulations, completion of the educational activities provided for the first year, fulfilment of the attendance obligation referred to in Article 9.1 below and payment of the amounts due according to the terms set out in Article 6.

4.16 Upon request, IED issues the following certificates to its enrolled Students, provided that their administrative position is in order: enrolment, attendance, academic record, including examinations taken and credits acquired, and certificates with apostille. An apostille is a certification that validates, with full legal effect, the authenticity of any public deed at international level. The cost of each apostille is € 300.00, plus VAT at the applicable rate, to be paid in advance.

ART. 5 WAITING LIST

5.1 IED has the right to set up a waiting list in the event that, before the closure date for registrations, the number of applications is greater than the maximum number of students admitted to each Master.

5.2 In order to request inclusion on the waiting list, the applicant must meet the admission requirements, sign the application for enrolment in the Master's Course, attach the documentation requested therein and pay the amount of € 300.00 as a non-interest-bearing security deposit. If IED confirms enrolment in the Master's Course, the security deposit shall be retained as an advance payment on the registration fee.

5.3 IED undertakes to confirm or reject a student's enrolment on a Master before the start of the course. The waiting list shall remain in force during the following 15 calendar days in order to permit access to students in the event of further availability of places. Admission to the Master will occur according to a chronological order of registration

onto the waiting list.

5.4 Further to confirmation as per art. 5.3 above, students are obliged to complete the registration process, paying, at the same time, the registration fee.

5.5 The tuition fee must be paid within 7 days of receipt of the confirmation.

5.6 In the event that it is not possible to proceed with admission to the Master, IED undertakes to return the amount paid to the person registered on the waiting list, without the application of interest. The reimbursement shall be made according to the procedures set out under art. 14.7 below.

5.7 IED shall have the right to retain the amount of € 300.00 as reimbursement of administrative, teaching and ancillary expenses, as well as consideration for services rendered and as a penalty, where, following confirmation of admission to the Master's Course, the Student refuses such admission in any manner whatsoever.

ART. 6 OBLIGATIONS RELATING TO REGISTRATION, REGISTRATION RENEWALS AND PAYMENT TERMS

6.1 No later than the start of the academic year for which enrolment is requested, and for the completion of the initial enrolment, without prejudice to any subsequent rejection of the enrolment, the student must:

- Sign the enrolment application in all its parts;
- Proceed with the payment of the enrolment fee, simultaneously with the signing of the enrolment application referred to in the previous point.

The student who has requested enrolment in the Master is also required to pay the tuition fee, which is considered to already include the necessary insurance coverage for that academic year, no later than November 30 of the academic year for which enrolment is requested, or at the time of submitting the enrolment application if submitted after this date.

6.2 For two-year Master, the Student is required to complete the renewal of enrolment no later than July 31, paying the enrolment fee for the year of the Master in question, and to pay the tuition fee, which is considered to already include the necessary insurance coverage for that academic year, no later than the following September 30.

6.3 IED reserves the right to consider enrolment applications submitted after the deadlines set forth in the previous articles.

6.4 The exact amount of the sums due for enrolment in and attendance of the Master's Course is indicated in the application for enrolment and/or may be consulted in the Student's reserved area on the IED Campus portal, where available. The Student therefore declares that they have read and understood the amounts due.

6.5 In the event that the start of the Master's program is postponed compared to the dates communicated the payment of the tuition fee must be made:

- For all Master starting in the first half of the month: by the 15th of the same month;
- For all Master starting in the second half of the month: by the 30th of the same month.

6.6 In the event that the acceptance of the enrolment application occurs after the deadlines indicated in the previous article 6.5, the enrolment fee and tuition fee must be paid simultaneously with the acceptance of the application by IED and the subsequent issuance of the fiscal documentation.

6.7 This is without prejudice to IED's right to propose to newly registered students a different procedure for payment, also for promotional purposes.

6.8 Where required pursuant to Article 3.3, the Student must pay the amounts due for attendance of any additional and preparatory training activities before the start of the relevant courses.

6.9 For two-year Master's Courses only, the tuition fee for the second year may be subject to an annual increase of a minimum of 2.5% and a maximum of 100% of the ISTAT variation, FOI index, calculated on an annual basis as at 31 December of each year, unless otherwise provided in the application for enrolment or in any applicable promotional conditions.

6.10 The Student who has not paid the amounts due within the deadlines set out in this Article 6 and, in any case, within 30 calendar days of the relevant deadlines, shall not be allowed to attend classes, sit any examinations or final tests, take part in teaching activities, receive certificates or print self-certifications until their administrative position has been regularised. In the event of formally contested arrears, IED reserves the right to take any appropriate action to recover the sums due, including expenses, interest, taxes required by law and any other amounts due.

6.11 Costs relating to foreign bank transactions shall be borne entirely by the payer.

6.12 As established by Ministerial Decree 24.5.2005, for every electronic or paper document VAT exempt (art. 10 DPR 633/1972) with a value exceeding € 77.47, a revenue stamp of 2.00 euro will be applied. This amount will be invoiced to the student.

6.13 Students with a degree of permanent civil invalidity equal to or greater than 66% (sixty-six percent), certified by the competent medical commissions, may request exemption from payment of the Master's tuition fee. The exemption shall apply from the Master year for which the documentation attesting to the requirement is submitted to IED. For this purpose, the Student must submit to IED the documentation attesting to the degree of invalidity at the same time as the application for enrolment in the Master's Course.

6.14 For two-year Master's Courses only, where the permanent disability is certified after first enrolment, the Student must submit the relevant documentation at the same time as the application for enrolment in the second year. In the

event of a non-permanent disability or disability subject to periodic review, the Student must submit annually updated certification attesting to the continuing fulfilment of the requirements for the exemption. In the absence of the required documentation within the above deadlines, IED will not be able to grant the tuition fee exemption.

6.15 The Student who obtains exemption from the tuition fee shall in any case remain required to pay the registration fee for the Master's Course. In the event of revocation of recognition of disability or reduction of the degree of disability below 66%, including where this occurs during the Master's Course, the exemption shall be revoked, including pro rata for the current year. The Student is responsible for promptly informing IED of any changes in the degree of disability or revocation of recognition occurring during the Master's Course and/or after the benefit has been granted.

ART. 7 SCHOLARSHIPS

7.1 IED launches specific calls for scholarship applications for enrolment in Master's Courses. The calls are open to all Students wishing to enrol in the Courses. In the case of a two-year Master's Course, renewal of the scholarship for the following year is subject to fulfilment of the requirements set out in the call for applications.

7.2 In the event of revocation of the Scholarship or financial aid, the Student shall be required to pay the full amount of the tuition fee for the year of the Master's Course.

7.3 Scholarships provided by companies and institutions with which IED has entered into collaboration agreements may also be awarded to deserving Students. The number and amount of available scholarships are variable according to the specific agreements.

7.4 Students are not allowed to benefit from more than one reduction and/or financial aid at the same time.

ART. 8 CHANGING PROGRAMS

8.1 A Student whose administrative position is in order may request to transfer to a different Master's Course of the same level at the same IED campus or at another IED campus in Italy, by submitting a specific application to the Campus Director no later than 15 days from the start of the Master's Course.

8.2 The change of course is subject to availability of places, compatibility of admission requirements, teaching schedules, the calendar of the destination Master's Course and any academic career already completed, as well as IED approval. IED, at its sole discretion, may recognise credits acquired in the previous Master's Course, where they correspond to those of the Study Plan of the chosen Master's Course.

8.3 In the event the tuition fee of the IED location of destination were higher than those of the IED location of origin, Students undertake to pay any price adjustments.

8.4 If, on the other hand, the fees applied at the destination campus are lower than those applied at the campus of origin, IED shall pay any fee adjustments as follows:

- if the Student submits the application referred to in Article 8.1 above no later than the deadlines indicated for payment of the tuition fee under Articles 6.1, 6.2, 6.5 and 6.6 above, IED shall reimburse any surplus between the fee of the campus of origin and that of the destination campus, without interest and/or revaluation;
- if the Student submits the application referred to in Article 8.1 above after the deadlines indicated for payment of the tuition fee under Articles 6.1, 6.2, 6.5 and 6.6 above, IED shall retain any surplus between the fee of the campus of origin and that of the destination campus as reimbursement of administrative and teaching expenses, as well as consideration for services rendered and as a penalty.

ART. 9 PROGRAM ATTENDANCE AND EXAMINATIONS

9.1 Master attendance is mandatory, including the educational activities set out at previous art. 3.3. Students are required to attend at least 80% of the total amount of hours of the activities set out in the Syllabus.

9.2 Students must strictly observe the start and end times of the lectures.

9.3 The student who is not up to date with the payments referred to in Article 6 is prohibited from accessing classes, exams, and any educational activities and will not be able to receive certifications or print self-certifications.

9.4 IED is obliged to ensure and enforce observance of the applicable provisions regarding visas and residence permits for foreign Students, in addition to notifying any irregularities to the competent authorities. Foreign Students who do not comply with these provisions shall be forbidden access to lectures, examinations and any other educational activity.

9.5 The procedures governing admission to examinations and the means of assessing Students' individual performance are outlined in the specific Academic Regulations.

9.6 A final assessment is provided for each teaching activity. The Student who receives a negative assessment may repeat the examination on another date, re-sit examination. IED may require the Student to take one or more extraordinary re-sit examinations at the sole discretion of the Master Coordinator. In such case, the Student shall be required to pay a re-sit examination fee of € 300.00 for each individual examination to be taken, starting from the second re-sit examination session onwards for each examination not passed. This amount must be paid to IED no later than 10 calendar days

before the examination date. In any case, a negative result in the re-sit examination shall result in the Student not being admitted to the final Master Diploma examination.

9.7 A Student who has not obtained eligibility to access the final examination must present the thesis project in an extraordinary session scheduled by the School no later than six (6) months from the date scheduled for discussion of the thesis project. In this case, the Student must pay the thesis fee of €750.00.

9.8 For Students who are not compliant with the attendance obligations set out in Article 9.1, IED may provide activities to recover the content not attended. At the end of such activities, the Student must sit the re-sit examination. A negative result in the re-sit examination shall result in the Student not being admitted to the final Master Diploma examination.

ART. 10 EXTRA-CURRICULAR ACTIVITIES

10.1 As part of teaching activities, IED may organise extra-curricular activities, such as, by way of example: exhibitions, trade fairs, various events, fashion shows, competitions, research activities and projects in collaboration with private bodies and entities.

10.2 Participation of Students in said activities shall be defined by merit-based criteria and logistic considerations, set out by specific agreements.

ART. 11 ISSUANCE OF DIPLOMA AND CERTIFICATES

11.1 At the end of each Master IED awards Master di Primo Livello qualifications for those study programs expressly validated by MUR and Master qualifications of private nature not recognised by the MUR. Diplomas are issued in a single copy. In the event of loss or damage, a replacement diploma will be issued to the student upon specific request.

11.2 IED issues certificates provided that Students have successfully passed all examinations and have fulfilled their payment obligations relating to the registration/enrolment fee and tuition fee. In addition, in the student's reserved area on the "IED Campus" portal at **https://campus.ied.it/**, the student can download self-certifications related to their academic record, as well as view data related to their enrolment, academic career, attendance, communications, and notices, and manage payments.

11.3 In the event that the Student withdraws, or for any reason does not complete the study path, or has not been admitted to the discussion of the thesis project because still enrolled on a conditional basis ("Sub-Condizione") pursuant to Article 4.4 above, IED may issue, upon request of the Students concerned, only a certificate relating to the academic career completed up to that time.

11.4 A Student who is not admitted to the discussion of the thesis project because still enrolled on a conditional basis ("Sub-Condizione") shall not be entitled to obtain the Diploma referred to in Article 11.1 above, nor to receive a refund of any amounts already paid or any compensation and/or indemnity of any kind.

11.5 All certificates requested by the Student or otherwise issued by IED are issued without additional charges, without prejudice to any applicable tax or legal charges, with the exception of the Certificate with apostille referred to in Article 4.16 above, the cost of which is specified therein.

ART. 12 SUSPENSION OF STUDIES ("FREEZING")

12.1 An enrolled Student whose administrative position is in order may temporarily suspend their studies in the Master's Course ("freezing") according to the procedures and deadlines set out in the Academic Regulations for Master di Primo Livello Program and in the Academic Regulations for IED Master's Courses.

12.2 Freezing consists of the suspension of the Student's administrative and academic position for the year of the Master's Course.

12.3 A Student forced to temporarily suspend attendance of the Master's Course may freeze the amounts paid for the registration fee and tuition fee and reuse them exclusively in the following academic year, supplementing them with any increases defined from year to year.

12.4 Freezing may be requested only where the serious reasons set out in the applicable Academic Regulations occur and, in any event, only where the Student has not accrued absences exceeding 20% of the Master's Course hours delivered up to that time and has not exceeded 50% of the total hours provided for in the Study Plan. Freezing requests submitted after 6 (six) consecutive weeks of absence shall not be accepted.

12.5 A Student who requests freezing by the deadline established for payment of the tuition fee shall be granted the freezing of the amounts paid up to that time, namely the registration fee only, or both the registration fee and the tuition fee. Where the Student requests freezing after the deadline established for payment of the tuition fee, the Student shall remain liable for payment of any outstanding amounts due, namely the tuition fee. In such case, any commercial benefits previously granted shall be revoked.

12.6 If the Master's Course in which the Student is enrolled is not offered in the following academic year, IED may propose that the Student attend another Master's Course.

12.7 Amounts already paid and frozen may not be reimbursed if the student fails to continue his/her studies in the

subsequent academic year to that with respect to which freezing has been obtained.

ART. 13 WITHDRAWAL FROM STUDY

13.1 Students may withdraw from their studies and thus from registration on the Master and its attendance submitting a specific written application for withdrawal. Withdrawal is irrevocable. The reimbursement procedures and related timing are governed by Article 14 below.

13.2 Withdrawal from studies entails the loss of Student status and Students are forbidden from accessing the areas dedicated to learning activities.

ART. 14. REIMBURSEMENT PROCEDURES

14.1 In the event of withdrawal from studies communicated within the fourteenth (14th) calendar day from the date of enrolment, IED shall reimburse the student exclusively for 100% of the enrolment fee paid and, if already paid, the tuition fee, without interest and/or revaluation. All other amounts paid shall be retained by IED as reimbursement for administrative, academic, and ancillary expenses, as consideration for services already rendered, and as a contractual penalty, in addition to any other amounts due and paid pursuant to Article 3 of this Regulation.

14.2 In the event of withdrawal communicated after the fourteenth (14th) calendar day from the date of enrolment and no later than the fifteenth (15th) calendar day prior to the start date of the Master's Course, IED shall reimburse the Student exclusively an amount equal to 100% of the tuition fee, if paid, without interest and/or revaluation, retaining 100% of the registration fee as reimbursement of administrative, teaching and ancillary expenses, as well as consideration for services rendered and as a penalty, in addition to any amounts due and paid pursuant to Article 3 of these General Regulations.

14.3 In the event of withdrawal communicated after the fifteenth (15th) calendar day prior to the start date of the Master's Course and within the thirtieth (30th) calendar day following the start date of the Master's Course, IED shall reimburse EU-resident Students exclusively 50% of the tuition fee, without interest and/or revaluation, retaining the registration fee, the remaining 50% of the tuition fee and all further amounts paid as reimbursement of administrative, teaching and ancillary expenses, as well as consideration for services rendered and as a penalty, in addition to any amounts due and paid pursuant to Article 3 of these General Regulations. No reimbursement shall be granted to non-EU resident Students.

14.4 In the event of withdrawal communicated after the deadlines set out in Article 14.3 above, the Student shall be required to pay any amounts still due and shall not be entitled to reimbursement of any sums already paid. The amounts paid shall be retained as reimbursement of administrative, teaching and ancillary expenses, as well as consideration for services rendered and as a penalty.

14.5 Foreign Students who have been refused an entry Visa to Italy may obtain reimbursement of any amounts already paid, as better specified in Article 4.10 above, with the exception of the amounts referred to in Articles 3.2 and 3.3 above, by communicating their withdrawal in writing within 30 calendar days from the start date of the Master's Course and submitting the documentation attesting to the refusal of the Visa by the Diplomatic Missions. The reimbursement request remains subject to the submission of the documentation attesting to the Visa refusal within 30 calendar days from the start date of the Master's Course.

14.6 In the event of failure to activate the Master's Course, as referred to in Article 16 below, IED shall reimburse the amounts paid, subject to submission of the appropriate forms duly and correctly completed and signed by the Student whose Master's Course has not been activated.

14.7 Any reimbursement request is subject to the regularity of the Student's administrative position and to acceptance of the request by the Campus Management. All reimbursements shall be made within 15 working days from acceptance of the reimbursement request. In the event of invalid and/or incomplete data, any delays in meeting the above deadlines shall not be attributable to IED. The reimbursement shall be made net of any bank fees and charges. Reimbursable amounts shall not bear interest and/or revaluation, nor shall they give rise to any right of the Student to further compensation and/or indemnity.

ART. 15 TERMINATION OF STUDENT STATUS

15.1 The status of a Student registered at IED, with all the rights and services related to it, ceases upon:

- attainment of the academic title;
- withdrawal from studies;
- exclusion.

ART. 16 NON-ACTIVATION OF PROGRAMS

16.1 IED reserves the right, at its sole discretion, not to activate one or more Master's Courses where an adequate number of enrolments has not been reached or where, even after enrolments have opened, the necessary teaching, logistical, organisational or administrative support requirements are no longer met, as well as for further

objective or organisational reasons or reasons not attributable to IED that make activation of the Master's Course impossible or unsustainable.

16.2 In the event of failure to activate the Master's Course, the Student shall be reimbursed for any sums paid to IED on any grounds, without interest or revaluation and without this giving rise to any right of the Student to claim compensation and/or indemnity of any kind. The reimbursement procedures are set out in Articles 14.6 and 14.7 above.

ART. 17 OWNERSHIP OF THE PROJECTS

17.1 In order to guarantee and protect the Student and all their rights in relations with third parties, IED, unless otherwise agreed, shall have exclusive ownership of all property rights in the works, theses and any other work and/or project created or conceived by the Student, individually or jointly with other Students, during attendance of the Master's Courses and/or during the activities referred to in Article 10 above. Therefore, the Student hereby assigns to IED, free of charge and without limitation in terms of territory or duration, all rights in the works, theses and any other work and/or project created or conceived by the Student, individually or jointly with other Students, during attendance of the Master's Courses and/or during the activities referred to in Article 10 above. IED shall assess the possibility of restoring the rights on a case-by-case basis upon specific request by the Student. In any case, the Student shall have the right to be recognised as the Author of what they have created during attendance of the Master's Courses and/or during the activities referred to in Article 10 above.

17.2 The rights of Students to the work they conceive of and/or create, including therein the possibility of transferring all rights of use and exploitation to third parties will be governed by specific agreements.

17.3 The Student expressly authorises IED to use freely and free of charge, for promotional and dissemination purposes and in compliance with the laws in force, the works, theses and any other work and/or project created or conceived by the Student.

17.4 Unless specifically authorised in writing by IED and by any other parties involved, the Student undertakes not to disclose to third parties or publish through mass communication or dissemination media, including by way of example and without limitation websites or the Internet in general, publications or magazines, any papers, theses, works and/or projects created and/or conceived by the Student, by other Students, by lecturers and/or collaborators of IED during the Master's Courses and/or during the activities referred to in Article 10 above.

17.5 Students wishing to proceed independently with the development of such projects must submit a written request to IED.

ART. 18 RULES OF CONDUCT AND DISCIPLINARY MEASURES

18.1 Students at IED must behave fairly and respectfully towards other people, departments, equipment and any other third party right and avoid any activities that may hamper the smooth running of Programs.

18.2 IED and the Managements of the IED campus in question reserve the right to claim compensation for any damages suffered.

18.3 Students are obliged to observe the provisions contained in the Disciplinary Regulations.

18.4 Failure to comply with the provisions set out in these General Regulations and in other applicable Regulations may entail the following disciplinary measures being imposed on the student, which vary according to the gravity of the established cases: verbal warning, written warning, suspension, expulsion.

18.5 The procedures for imposing sanctions are governed by the Disciplinary Regulations.

18.6 IED shall not be held liable for damage to property and/or persons resulting from assaults, brawls, thefts and/or acts of vandalism, including where these occur inside its premises.

ART. 19 COMMUNICATIONS BETWEEN IED AND THE STUDENT AND COMMUNICATIONS WITH THE STUDENT'S FAMILY

19.1 IED provides the Student with a personal email account, which constitutes the official communication channel between IED and the Student. All communications from IED are sent to the assigned email account, which the Student is required to check regularly.

19.2 The termination of student status for whatever reason and/or cause shall result in the consequent termination of the assigned email address, which shall therefore no longer be active.

19.3 The student authorises IED to directly notify their family of the impossibility and/or difficulty of the student's participation in academic activities for serious reasons, including issues with their health, which may cause harm to the student or to third parties.

ART. 20 EFFECTS OF ANY LEGISLATIVE, ADMINISTRATIVE AND / OR JUDICIAL MEASURES

20.1 With reference to Master di Primo Livello Program authorised by MUR, any future legislative, administrative and/or judicial measures that, in any way, modify, suspend, revoke and/or annul the authorisations granted to IED by the Ministry of University and Research shall not give rise to any right of the Student to bring compensation and/or restitution claims on any grounds against IED.

ART. 21 FORCE MAJEURE

21.1 For the purposes of this clause, "Force Majeure" shall mean any event that is unpredictable, unforeseeable or irresistible, and in any case beyond IED's control, including but not limited to: extreme weather conditions, floods, landslides, earthquakes, storms, lightning, fire, subsidence, epidemics and/or pandemics, acts of terrorism, biological warfare, outbreaks of military hostilities (whether or not war is declared), riots, explosions, strikes or other labour unrest, civil disturbances, sabotage, expropriation by governmental authorities, or any other event beyond the reasonable control of IED.

21.2 IED shall not be held liable for any failure or delay in fulfilling its obligations due to Force Majeure.

21.3 In such circumstances, IED shall have full authority to vary and reschedule teaching and training activities or, more generally, any activities related to Study Plans and/or Courses, including at times subsequent to the originally scheduled calendar and planning. In such case, nothing shall be due by IED to the Student by way of reimbursement and/or compensation and/or indemnity.